

BEFORE THE  
NORTH CAROLINA MEDICAL BOARD

In re: )  
 )  
Crystal Monique Mackie, M.D., )            CONSENT ORDER  
 )  
Respondent. )

This matter is before the North Carolina Medical Board ("Board") regarding information provided to the Board concerning Crystal Monique Mackie, M.D. ("Dr. Mackie"). Dr. Mackie makes the following admissions, and the Board makes the following findings and conclusions:

STATUTORY AUTHORITY

The Board is a body duly organized under the laws of North Carolina and is the proper party to bring this proceeding under the authority granted to it in Article 1 of Chapter 90 of the North Carolina General Statutes and the rules and regulations promulgated thereto.

FINDINGS OF FACT

Dr. Mackie was first issued a limited emergency license to practice medicine by the Board on or about May 2, 2020, license number 2020-01935.

At all times relevant hereto, Dr. Mackie practiced family medicine in Charlotte, North Carolina.

On March 10, 2021, the Board received a complaint from the Chief Medical Officer of the health clinic where Dr. Mackie worked. Dr. Mackie began working for the clinic on March 2, 2021. On March 4, 2021, she was assigned to shadow one of the clinic's nurses at a satellite outreach program operated by the clinic.

On March 09, 2021, the clinic received a call from Complainant A voicing concerns that her nineteen-year-old intellectually challenged son was written a prescription for Oxycodone. Complainant A noted her son was not a patient of the clinic and had no idea how he would have gotten to the clinic because he does not drive. The clinic checked and found no record of Complainant A's son ever being treated at either of its two locations. Complainant A then provided information which confirmed the prescription came from the clinic and had identifying information associated with Dr. Mackie. Complainant A further shared that her son had to be taken to the hospital for treatment, however, the medication in question was not found to be in his system upon exam.

The clinic obtained a copy of the prescription from the pharmacy. The prescription was written on one of the prescription notes kept at the clinic. Dr. Mackie's license, DEA number, and cell phone number were handwritten on the prescription.

When questioned about this incident, Dr. Mackie reported on March 4, 2021, while working at the satellite outreach program, she interacted with a man outside suffering from an infected leg.

She encouraged him to seek medical attention, and when he refused, Dr. Mackie retrieved antibiotic medication from her car to give to him.

Dr. Mackie also described meeting a woman needing assistance in obtaining lodging. Dr. Mackie claims to have driven the woman to an ATM, where she obtained money from her own account, and gave it to the woman for lodging. While at the ATM, Dr. Mackie reported she left the woman in her car briefly with several items unattended, including her licensing information and clinic orientation binder.

She had no explanation how Complainant A's son had obtained a prescription with her identifying information.

During the Board's investigation, the clinic nurse working with Dr. Mackie on March 4, 2021, was interviewed regarding her observations. She denied seeing Dr. Mackie interact with a man with an infected leg or a woman requesting lodging assistance.

Complainant A's nineteen-year-old son was interviewed regarding the events of March 4, 2021. He advised he had walked to a 7-Eleven convenience store near his home and was stopped by a black female in a silver SUV. The lady requested assistance in getting a prescription filled for her and offered to pay him for his help. After he agreed, the lady wrote his name and address information on the prescription, drove him to his residence to get his ID, and took him to a pharmacy where the prescription was

filled. He returned to the SUV and gave the lady the prescription medication. He was then taken back to his residence.

On March 19, 2021, the Board's Investigator observed a silver Nissan SUV with Virginia license plate parked at Dr. Mackie's residence. A search revealed the silver Nissan SUV is registered to Dr. Mackie.

The Board's Investigator requested and reviewed surveillance footage from the 7-Eleven and pharmacy. Complainant A's son was observed leaving the 7-Eleven in a silver SUV. The same silver SUV was seen outside the pharmacy where he was observed purchasing the prescription. The silver SUV seen in surveillance footage appears to be the same make, model and color as the SUV registered in Dr. Mackie's name.

Dr. Mackie was assessed by the North Carolina Professionals Health Program ("NCPHP") in March 2021. Following a three-day assessment in May 2021, Dr. Mackie attended and successfully completed an in-patient treatment program for alcohol use disorder on August 27, 2021. On August 31, 2021, Dr. Mackie signed a five-year contract with NCPHP and was deemed safe to practice by NCPHP.

#### CONCLUSIONS OF LAW

Dr. Mackie's conduct, as described above, constitutes unprofessional conduct, including, but not limited to, a departure from, or the failure to conform to the standards of acceptable and prevailing medical practice, within the meaning of N.C. Gen. Stat.

§ 90-14(a)(6) which is grounds under that section of the North Carolina General Statutes for the Board to annul, suspend, revoke, condition, or limit Dr. Mackie's license to practice medicine or to deny any application she may make in the future.

Dr. Mackie's conduct, as described above, constitutes unprofessional conduct, within the meaning of N.C. Gen. Stat. § 90-14(a)(6), including, but not limited to, a departure from, or the failure to conform to the ethics of the medical profession, or the committing of any act contrary to honesty, justice, or good morals, which is grounds under that section of the North Carolina General Statutes for the Board to annul, suspend, revoke, condition, or limit Dr. Mackie's license to practice medicine or to deny any application she may make in the future.

#### PROCEDURAL STIPULATIONS

Dr. Mackie acknowledges and agrees that the Board has jurisdiction over her and over the subject matter of this case.

Dr. Mackie knowingly waives her right to any hearing and to any judicial review or appeal in this case.

Dr. Mackie, with the advice of legal counsel, acknowledges that she has read and understands this Consent Order and enters into it voluntarily.

Dr. Mackie desires to resolve this matter without the need for more formal proceedings.

The Board has determined that it is in the public interest to resolve this case as set forth below.

ORDER

NOW, THEREFORE, with Dr. Mackie's consent, it is ORDERED that:

1. Dr. Mackie's North Carolina license to practice medicine is hereby INDEFINITELY SUSPENDED.

2. Dr. Mackie shall obey all laws. Likewise, she shall obey all rules and regulations involving the practice of medicine.

3. Dr. Mackie shall meet with the Board or members of the Board for an investigative interview at such times as requested by the Board.

4. Upon request, Dr. Mackie shall provide the Board with any information the Board deems necessary to verify compliance with the terms and conditions of this Consent Order.

5. If Dr. Mackie fails to comply with any of the terms of this Consent Order, that failure shall constitute unprofessional conduct within the meaning of N.C. Gen. Stat. § 90-14(a)(6) and shall be grounds, after any required notice and hearing, for the Board to annul, suspend or revoke her license to practice medicine and to deny any application she might make in the future or then have pending for a license to practice medicine.

6. This Consent Order shall take effect immediately upon its execution by both Dr. Mackie and the Board, and it shall continue in effect until specifically ordered otherwise by the

Board.

7. Dr. Mackie hereby waives any requirement under any law or rule that this Consent Order be served on her.

8. Upon execution by Dr. Mackie and the Board, this Consent Order shall become a public record within the meaning of Chapter 132 of the North Carolina General Statutes and shall be subject to public inspection and dissemination pursuant to the provisions thereof. Additionally, it will be reported to persons, entities, agencies and clearinghouses as required and permitted by law including, but not limited to, the Federation of State Medical Boards and the National Practitioner Data Bank.

By Order of the North Carolina Medical Board this the 3rd day of January, 2022.

NORTH CAROLINA MEDICAL BOARD

By:

  
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John W. Rusher, M.D., J.D.  
President

Consented to this the 3<sup>rd</sup> day of January, 2022.

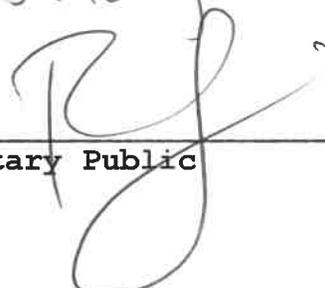
  
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Crystal Monique Mackie, M.D.

State of NC

County of Mecklenburg

I, Ryan Sickle, do hereby certify that Crystal Monique Mackie, M.D. personally appeared before me this day and acknowledged the due execution of the foregoing instrument.

Witness my hand and official seal this the 3 day of January, 2022.

  
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Notary Public

My Commission Expires: 01/31/2022

(Official Seal)

**Ryan Sickle  
Notary Public  
Mecklenburg County, NC  
Comm. Exp. Jan. 31, 2022**